



Rotary Club of Slave Lake
Public Library

Library Code of Conduct

Public libraries are for everyone's use and enjoyment. For the benefit and safety of others, while in the library building, users must **NOT**:

- Disturb or interfere with any person's comfort and use of the library.
- Verbally abuse (swearing, yelling, threatening, insulting) or harass (challenge aggressively) staff or other users.
- Persistently argue or display belligerence towards other users or staff.
- Refuse to follow established library use policies.
- Be drunk or disorderly.
- Fight.
- Cut, tear, deface, break, damage or steal library property.
- Leave children under age eight unattended.
- Beg or sell services, goods, wares, merchandise or any substance.
- Obstruct entrances or exits.
- Eat or drink at computer workstations.
- Have inappropriate dress, for example, exposing underwear.
- Bring animals into the building, except for registered assistance animals.
- Bring bicycles into the building.
- Wear or use rollerblades, skateboards, scooters and similar equipment.
- Use a cellular phone, portable cd player or other device in a manner that disrupts others.

Violations of any of the above rules may result in suspension or restriction of library privileges, including banning from library premises. Criminal offences may result in prosecution.



The Library should be a pleasant place...

...for the public who use it and staff who work in it. Staff are expected to treat patrons with courtesy and respect. Patrons are also expected to be courteous and respectful to their fellow patrons and to library staff.

What to expect when rules are not followed:

Staff will:

REMINDE patrons of the rules and explain what behaviour is acceptable and not acceptable in the library.

WARN patrons who continue unacceptable behaviour that the Library may

BAN them from using the library for the day and if violator is a habitual offender to inform patron they are banned until they appeal in writing

A Patron may be banned for unacceptable behaviour such as:

- verbal abuse (swearing, yelling, threatening, insulting, etc.)
- harassment (persistently challenge aggressively)
- ongoing or persistent arguing or belligerence
- creating a disturbance
- intoxication
- misuse of washrooms
- fighting
- intrusion into non-public areas
- attempting to remove library materials without checkout

Patrons may have their membership privileges revoked and or be banned from the library.

If a criminal offence is committed (including physical assault, property damage, theft) the police will be called and a lifetime ban will be imposed.